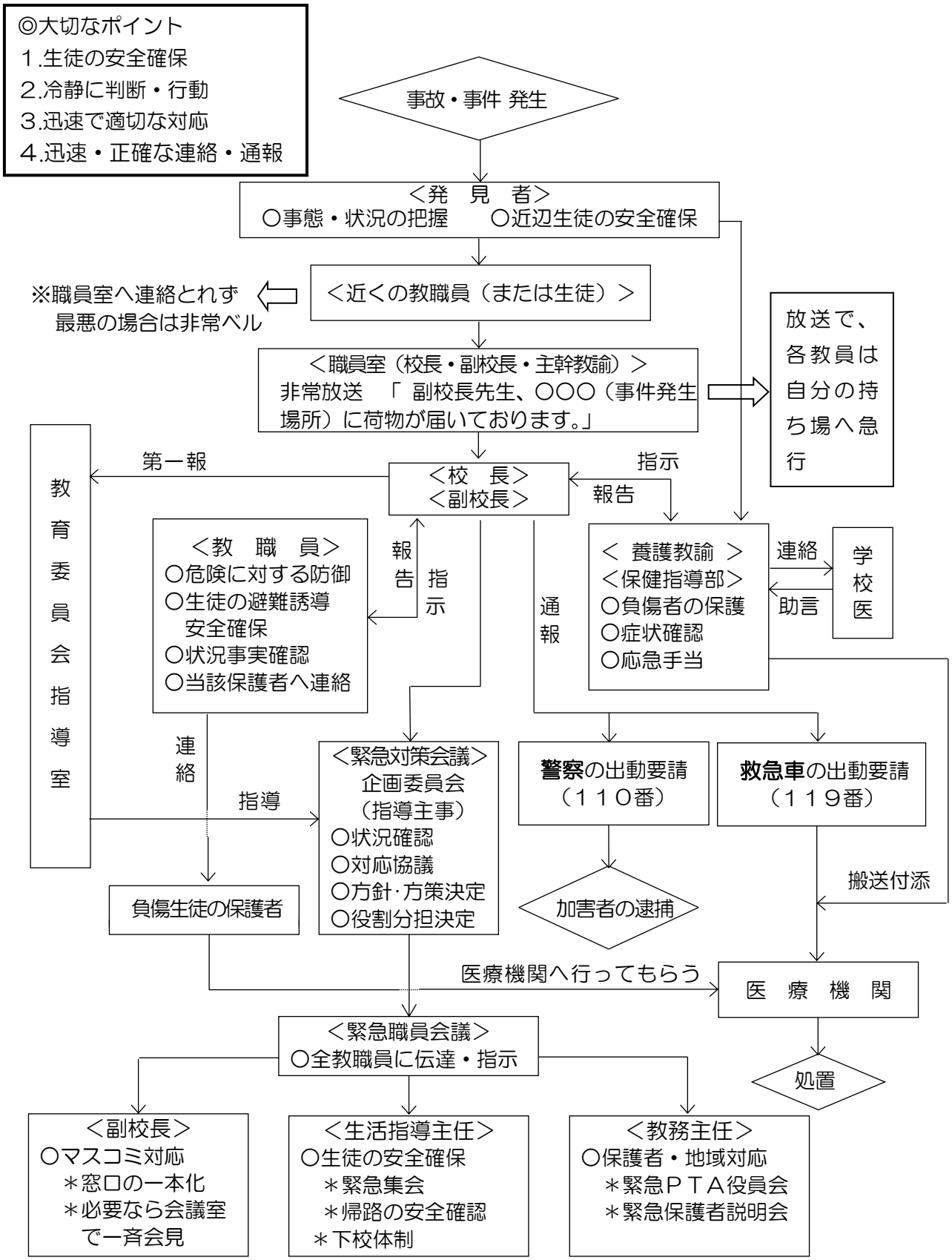事故・事件発生・緊急対応マニュアル